Monitoring & diagnostics for mobile apps

by Gabrielle Earnshaw

Making Mobile Simple



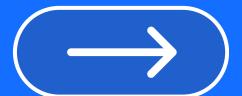
The challenge of mobile vs. web

- Web applications always connected, monitor centrally.
- Mobile apps remote diagnostics needed.



Add tools according to the stage your app is at

- Pre-launch Before you go live
- Early Growth Post-launch
- Scaling Up Scaling your user base
- Mature Operating at scale



Pre-launch - aims

- Diagnose and fix local dev issues.
- Track app crashes and freezes.
- Monitor app usage across iOS and Android.
- Ensure basic performance monitoring is in place.



Early Growth - aims

- Allow users to report issues.
- Monitor key feature usage.
- Gain visibility into errors beyond just crashes.
- Add extra logging before an error or crash for better context.



Scaling Up - aims

- Streamline diagnostics collection for faster issue resolution.
- Introduce targeted diagnostics for specific workflows or problem areas.



Mature - aims

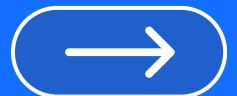
- Resolve bottlenecks within your team's processes.
- Leverage third-party tools to optimise issue resolution.
- Streamline user feedback and bug reporting.



For more information on the tools and techniques to use at each stage, read the full article:

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Have questions? Visit my website to ask me anything

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